

2004
COMMUNITY SURVEY
RESULTS



2004 GUILFORD POLICE DEPARTMENT
COMMUNITY SURVEY

Goals:

- **Measure citizen willingness to report a crime/incident**
 - **Measure levels of citizen concerns for safety**
 - **Measure police performance**
 - **Measure public confidence in department**
- **Determine compliance with mission statement**

2004 GUILFORD POLICE DEPARTMENT COMMUNITY SURVEY - TELEPHONE

Calls Made : 1,518 Call Responses - 121 Response Rate - 8%

1. During the past year have you had contact with a member of the Guilford Police Department?

Yes - (**64**) No - (**57**)

Yes, What type of contact did you have? Please indicate all that apply from the following list.

No, Proceed to question #2

- | | | | |
|--|---------------|----------------------------|---------------|
| A. Reported a crime/incident | (10) | E. Needed information | (6) |
| B. Witness to a crime/incident | (5) | F. Public event or program | (0) |
| C. Victim of a crime | (2) | G. Other | (32) |
| D. Subject of an investigation/ Motor Vehicle Stop | (10) | | |

2. Are you a resident, property owner or a business owner in the Town of Guilford ?(Indicate all that apply)

A. Resident (**99**) B. Business Owner (**14**) C. Property Owner (**71**)

3. Please indicate the name of the street where you live or where your business is located. (Example: Moose Hill Road) See Attached List.

Please indicate your level of agreement or disagreement with the following statements from 1 to 5:

4. I would not hesitate to report a crime to the Guilford Police.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
0	0	1%	21%	78%

5. I am aware of the Guilford Police Department anonymous tip line (453-8240)

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
33%	24%	17%	13%	13%

6. I would use the anonymous tip line to report information to police.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
1%	11%	12%	31%	45%

7. In general, I feel safe in my neighborhood.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
1%	1%	2%	30%	66%

8. In general, I feel safe in the Town of Guilford.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
0	0	2%	37%	61%

9. Guilford Police Department employees perform their duties in a competent manner.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
1%	1%	11%	33%	54%

2004 GUILFORD POLICE DEPARTMENT COMMUNITY SURVEY

10. Guilford Police Department employees are courteous in their contacts with citizens.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
1%	2%	12%	31%	54%

11. Guilford Police Department employees treat people fairly.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
1%	3%	19%	37%	40%

12. In general, I believe Guilford Police employees are well trained.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
2%	1%	23%	40%	34%

13. If I have a problem with a Guilford Police employee, I believe that problem will be properly addressed.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
2%	2%	16%	47%	33%

14. Overall, I believe the Guilford Police Department performs its duties well.

Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
1%	1%	3%	45%	50%

15. **Gender:** *(Optional Question)*

Male - (30) Female (90)

16. **Age Group:** *(Optional Question)*

A. Under 18 - (7) B. 18-25 - (9) C. 26-35 - (9) D. 36-45 - (26) E. 46-55 - (26) F. 56-65 - (21)

G. 66-75 - (9) H. Over 75 - (12)

17. **Ethnicity:** *(Optional Question)*

A. White/Caucasian - (113) B. African-American - (1) C. Latino - (1)

D. Asian - (0) E. Native American - (2) F. Other - (2)

QUESTION 3

Community Survey - Street Names - Page One
Alden Drive
Alden Drive
Arrowhead Drive
Boston Post Road
Boston Street
Boston Street
Boston Terrace
Boston Terrace
Briarwood Drive
Caleb Court
Christopher Lane
Christopher Lane
Church Street
Clapboard Hill Rd
Copper Hill Road
Copperhill Drive
Corncrib Hill Road
Cornwall lane
County Road
Davis Drive
Deepwood Drive
Driftwood Lane
Durham Road
Durham Road
Durham Road
East Gate Road
Edgewood Drive
Glenwood Drive
Goose Lane
Granite Road
Granite Road
Granite Road
Great Hill Road
Guilford Court
Halleck Street
Hawthorne Rd
High Meadow Road
High Street
Horseshoe Road
Horseshoe Road
Horseshoe Road
Ironwood Road
Lake Drive
Lakeside Drive
Laurel Brook Road
Laurel Brook Road
Laurel Hollow Road
Laurel Road
Little Meadow Road
Little Meadow Road

QUESTION 3

Community Survey - Street Names	Page Two
Long Hill Farm	
Long Hill Road	
Long Hill Road	
Long Hill Road	
Long Hill Road	
Long Hill Road	
Lower Road	
Lucy Lane	
Maupas Road	
Maupas Road	
Milford Road	
Mullberry Point Road	
Murray Lane	
New England Road	
North Madison Road	
North Madison Road	
North River Street	
Nut Plains Road	
Old Whitfield Street	
Orcutt Drive	
Orcutt Drive	
Pages Lane	
Pondview Circle	
Prospect Hill Road	
Route 77	
Rt 80	
Rt 80	
Saddle Hill Drive	
Saddle Hill Drive	
Sawmill Road	
Shore Drive	
South Union Street	
Squaw Street	
State Street	
Sylvan Hill Road	
Timber Lane	
Tulip Tree Drive	
Tupelo Lane	
Village Pond Road	
Village Pond Road	
Watering Pond Road	
Wauwinet Trail	
West Lake Avenue	
West Lake Avenue	
West Lake Avenue	
West Street	
White Birch Drive	
Whitfield Street	
Whitfield Street	
Windfall Lane	

GUILFORD POLICE DEPARTMENT COMMUNITY TELEPHONE SURVEY

CALLS MADE - 1,518

CALL REPONSES - 121

Response Rate -

0.080

QUESTION		# of Responses	Response%
1	Reported	10	0.15
	Witness	5	0.08
	Victim	2	0.03
	Inv/Mvv	10	0.17
	Info	6	0.09
	Event	0	0.00
	Other	32	0.48
	Total	65	100.00%

QUESTION		# of Responses	Response%
2	Resident	99	0.54
	Business	14	0.07
	Prop. Owner	71	0.39
	Total	184	100.00%

QUESTION		# of Responses	Response%
4	Strongly Disagree	0	0.00
	Disagree	0	0.00
	No Opinion	1	0.01
	Agree	26	0.21
	Strongly Agree	94	0.78
	Total	121	100.00%

QUESTION		# of Responses	Response%
5	Strongly Disagree	40	0.33
	Disagree	29	0.24
	No Opinion	20	0.17
	Agree	16	0.13
	Strongly Agree	16	0.13
	Total	121	100.00%

QUESTION		# of Responses	Response%
6	Strongly Disagree	1	0.01
	Disagree	13	0.11
	No Opinion	15	0.12
	Agree	38	0.31
	Strongly Agree	54	0.45
	Total	121	100.00%

QUESTION		# of Responses	Response%
7	Strongly Disagree	1	0.01
	Disagree	1	0.01
	No Opinion	3	0.02
	Agree	36	0.30
	Strongly Agree	80	0.66
	Total	121	100.00%

QUESTION		# of Responses	Response%
8	Strongly Disagree	0	0.00
	Disagree	0	0.00
	No Opinion	2	0.02
	Agree	45	0.37
	Strongly Agree	74	0.61
	Total	121	100.00%

QUESTION		# of Responses	Response%
9	Strongly Disagree	1	0.01
	Disagree	1	0.01
	No Opinion	13	0.11
	Agree	41	0.33
	Strongly Agree	65	0.54
	Total	121	100.00%

QUESTION		# of Responses	Response %
10	Strongly Disagree	1	0.01
	Disagree	2	0.02
	No Opinion	15	0.12
	Agree	38	0.31
	Strongly Agree	65	0.54
	Total	121	100.00%

QUESTION		# of Responses	Response %
11	Strongly Disagree	1	0.01
	Disagree	3	0.03
	No Opinion	24	0.19
	Agree	45	0.37
	Strongly Agree	48	0.40
	Total	121	100.00%

QUESTION		# of Responses	Response %
12	Strongly Disagree	2	0.02
	Disagree	1	0.01
	No Opinion	28	0.23
	Agree	49	0.40
	Strongly Agree	41	0.34
	Total	121	100.00%

QUESTION		# of Responses	Response %
13	Strongly Disagree	2	0.02
	Disagree	2	0.02
	No Opinion	20	0.16
	Agree	57	0.47
	Strongly Agree	40	0.33
	Total	121	100.00%

QUESTION		# of Responses	Response %
14	Strongly Disagree	1	0.01
	Disagree	1	0.01
	No Opinion	4	0.03
	Agree	55	0.45
	Strongly Agree	60	0.50
	Total	121	100.00%

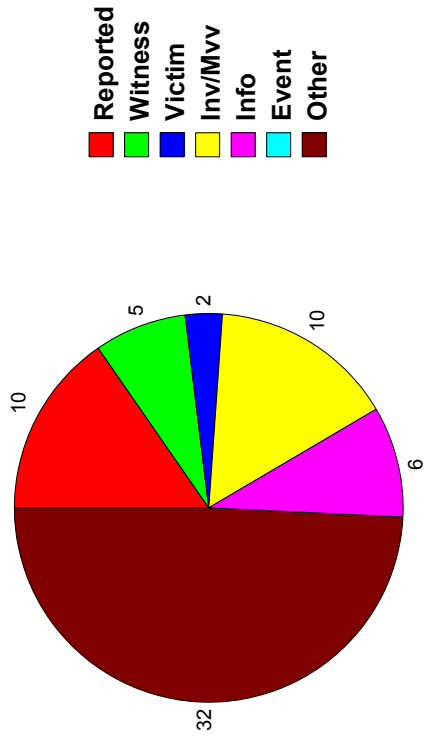
QUESTION	<i>Optional Question</i>	# of Responses	Response %
15	MALE	30	
	FEMALE	90	
	Total	120	

QUESTION	<i>Optional Question</i>	# of Responses	Response %
16	Under 18	7	
	18-25	9	
	26-35	9	
	36-45	26	
	46-55	26	
	56-65	21	
	66-75	9	
	Over 75	12	
	Total	119	

QUESTION	<i>Optional Question</i>	# of Responses	Response %
17	WH/CAUC	113	
	AFR/AMER	1	
	LATINO	1	
	ASIAN	0	
	NAT/AMER	2	
	OTHER	2	
	Total	119	

Question One

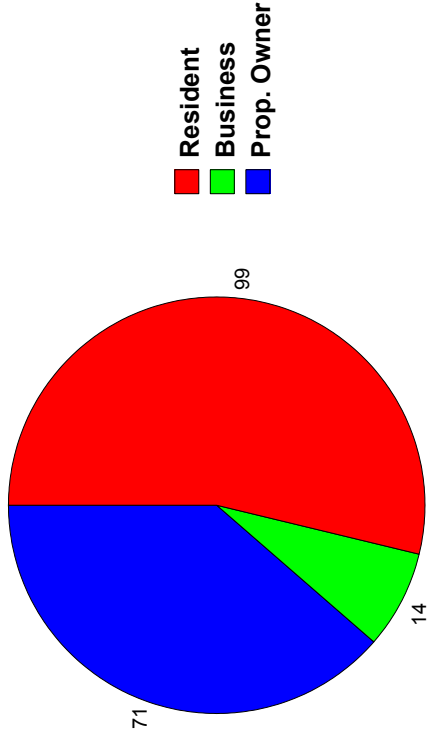
Type of contact with Guilford Police Department



- Reported
- Witness
- Victim
- Inv/MVv
- Info
- Event
- Other

Questions Two

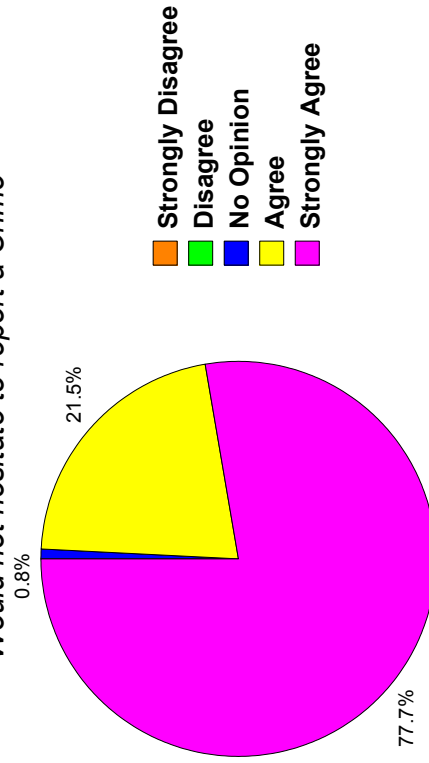
Guilford Resident/ Business Owner/ Property Owner



- Resident
- Business
- Prop. Owner

Question Four

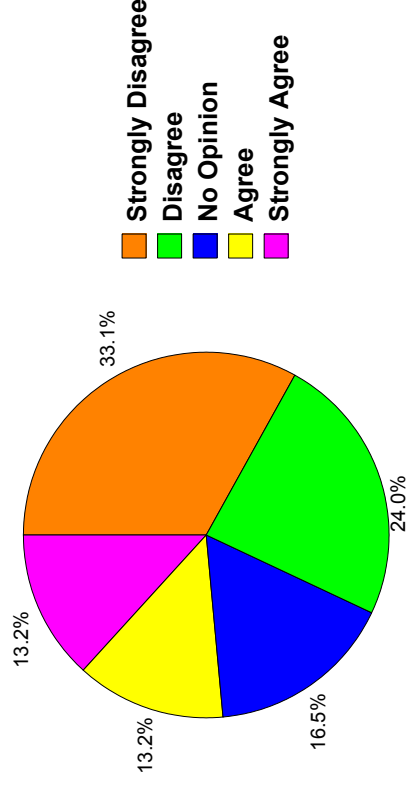
Would not hesitate to report a Crime



- Strongly Disagree
- Disagree
- No Opinion
- Agree
- Strongly Agree

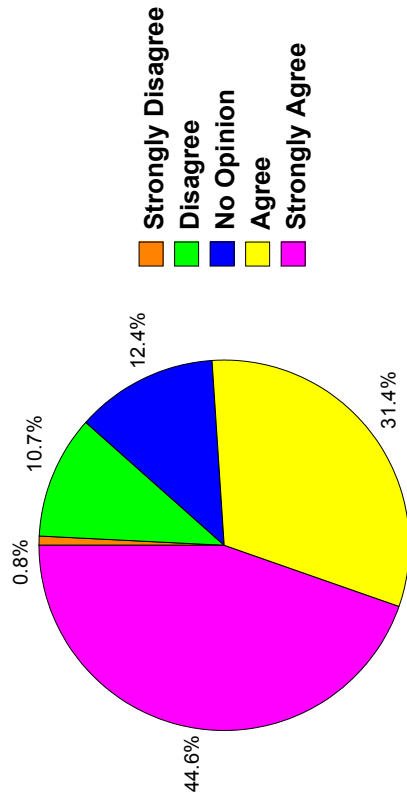
Question Five

Aware of Tip Line

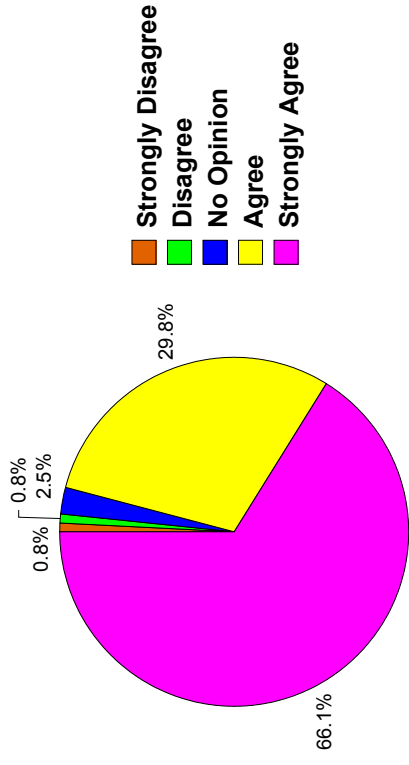


- Strongly Disagree
- Disagree
- No Opinion
- Agree
- Strongly Agree

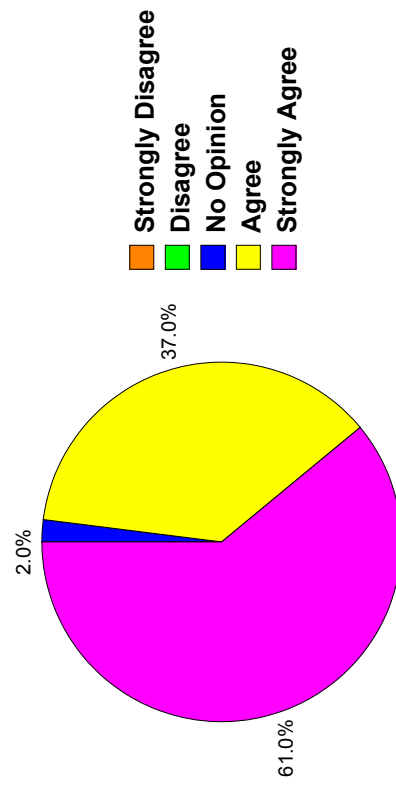
Question Six Would Use Tip Line



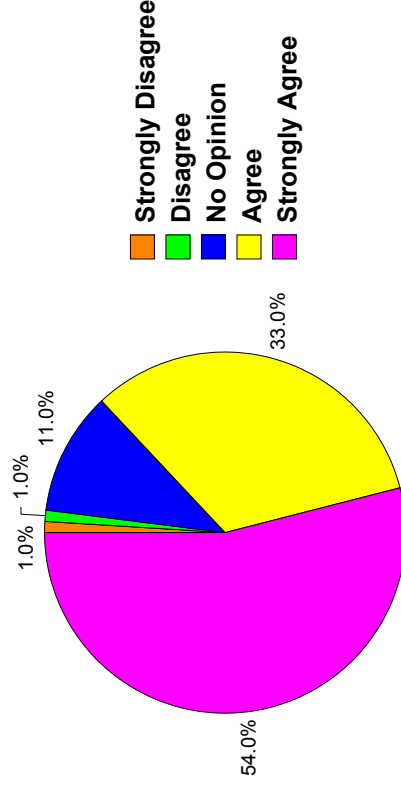
Question Seven Feel safe in my Neighborhood



Question Eight I feel safe in Town of Guilford

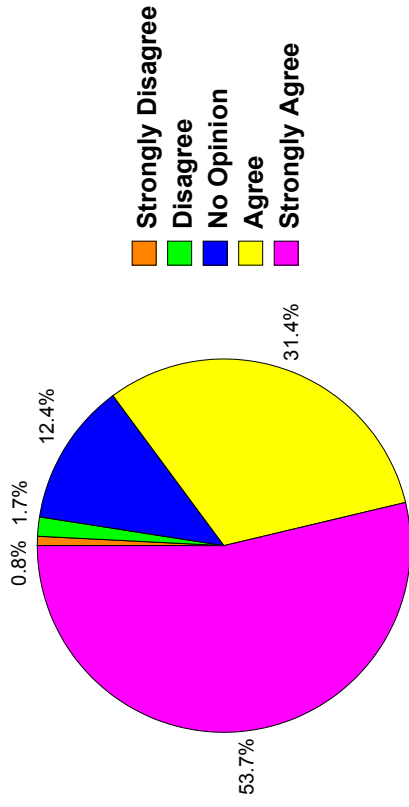


Question Nine Police employees perform duties competently



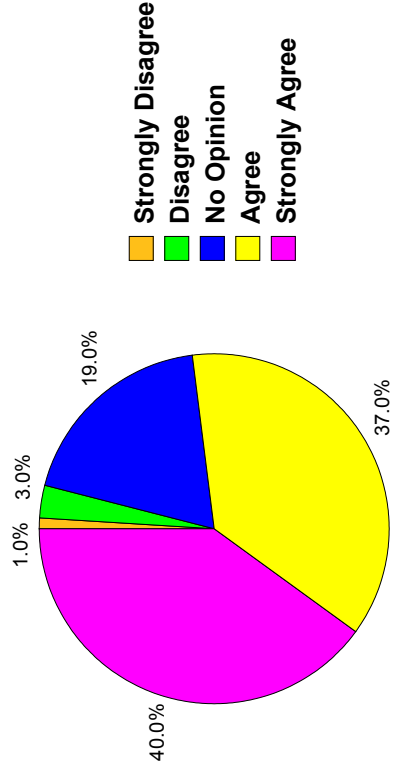
Question Ten

Police employees courteous



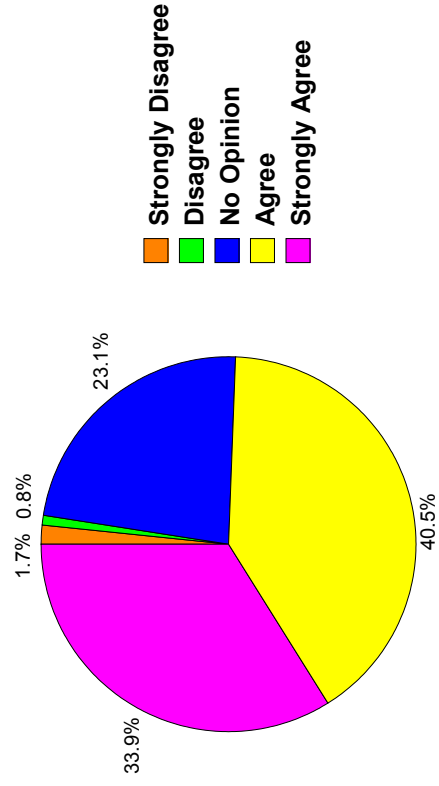
Question Eleven

Police employees treat people fairly



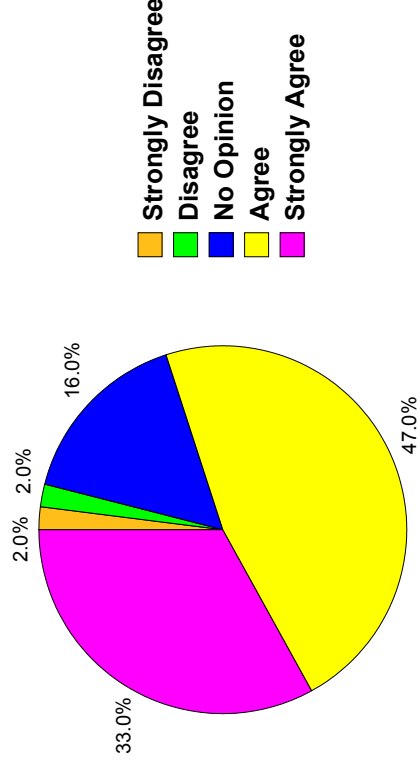
Question Twelve

Police employees are well trained

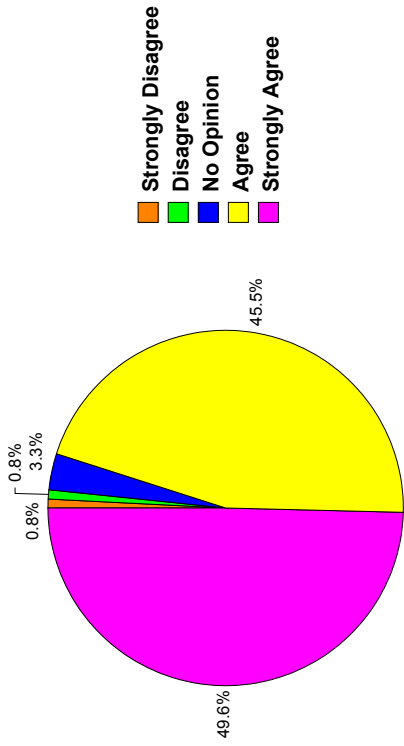


Question Thirteen

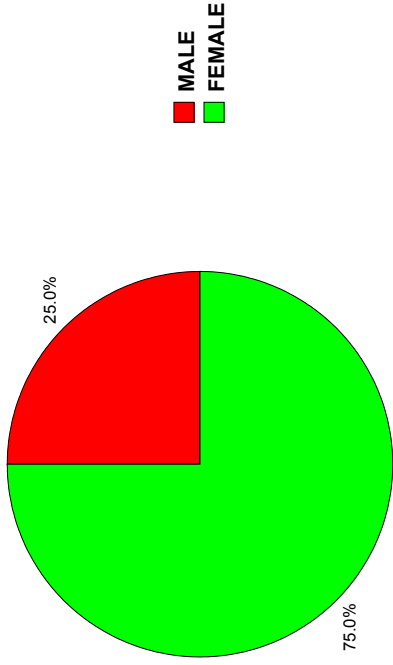
Complaints regarding employees will be addressed



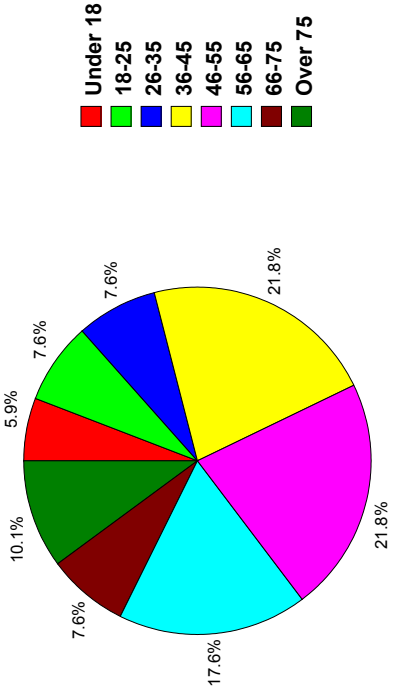
Question Fourteen Overall Performance of Police Department



Gender / Optional Question



Question Sixteen Age Groups/ Optional Question



Question Seventeen Ethnicity/ Question Optional

